

# In-House Technical Support Engineers



## **Job Profile:**

Your role will be to provide technical support at all stages of contract negotiation, from pre-sales to quotation and post-sales support. Extensive product, technical and sales training will be provided at the induction phase and will be followed up by continuous development, both in the UK and abroad. The role is the starting point for a future career in the company. The opportunities within the company are great and progression to field sales, product management, and business development are likely for the successful candidates.

## **Your Qualifications:**

You will have a degree in Physics, Telecommunications, Communications Engineering, or similar with degree level knowledge of laser physics, fibre-optics or optical communications technology. Sales experience is an advantage but is not a necessity. You will be an outgoing and enthusiastic person who is comfortable meeting and talking to customers. You will have excellent communication and presentation skills, and be IT literate.

## **About Laser 2000:**

Laser 2000 is a leading distributor of photonics products, specifically lasers & light sources; optics & fluorescence filters; fibre-optic components, and test and measurement instrumentation. The products are used in a range of diverse applications from life-science research through to voice and data communications systems.

We provide our products and solutions to blue chip companies and research institutions in the diverse applications of fundamental & life science, materials processing, oil and gas sensing, aerospace, network testing, and the internet. As a result of continued expansion, Laser 2000 has a need for several additional In-House Technical Support Engineers.

## Salary:

Starting salary is dependent on skills and experience but the starting package for a new graduate is ca. £28,000 OTE (including commission and discretionary company bonus). After 6 months, the company will also contribute to a personal pension plan, and provide free private health insurance. Your future earnings are limited only by your ambition and your ability to meet mutually agreed performance targets.

## Other Details:

Based in:       Huntingdon, Cambridgeshire, UK  
Reports to:     Sales Support Team Leader  
Start date:     ASAP  
Other:           Must have the right to live and work in the UK

Laser 2000 provides on-going training and offers excellent remuneration and benefits. The company provides a friendly, exciting, and stimulating environment in which to flourish. If you are keen to develop a career in photonics and work in a supportive company environment where you can really develop your potential, please email your CV to:

Guy Holmes, Managing Director, Laser 2000 (UK) Ltd  
[guyh@laser2000.co.uk](mailto:guyh@laser2000.co.uk)